

# Global Service & Spare Part Management



# Stay cool, even when it gets hot



The requirements on today's production plants are constantly increasing. State-of-the-art switching and control technology ensures longer life cycles of the machines and systems, which also means higher demands on process safety and reliability.

## Global Service

- Seifert offers its customers a complete service for enclosure air conditioners, heat exchangers and liquid re-cooling systems.
- We operate a worldwide service network with service centers for the regions AMER, EMEA and APAC as well as over 50 authorized service partners.
- Your advantage - fast processing of your request. You or your customers can communicate locally in your native language.
- Guarantees the availability and functionality of your machines.
- Available around the clock under our various service emails.
- Online Service Portal:  
With our online service portal you can create your own support ticket directly. This ensures that your request is forwarded directly and without delay to the right place and right person.

## Spare Part Management

- Original spare parts from Seifert Systems.
- Device-specific pre-configured spare parts kits.
- Worldwide express delivery.
- Local availability in our service centers.
- Personal advice.
- Professional and fast problem solutions.
- Minimum downtime of your machines and plants.

## Maintenance

- Line & Energy Efficiency Audits
- Assessment of the overall condition by visual inspection.
- Functional tests of individual components.
- Leak test.
- Adaptation of the operating parameters to the real conditions.
- Cleaning.

## Training

- Training at the Seifert Service Centers or at your own location.
- Instructing your employees into the most important device functions adapted to your applications.
- From the very first minute, a safe and secure operation is guaranteed.





## Repair

- Fast and professional repair processing.
- Environmentally friendly disposal of returned old equipment.
- Replacement units available by agreement.

## Guarantee

- Straightforward and efficient administrative processing.
- Guarantee and warranty handling adapted to your needs.



### Service Center EMEA Region

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